

# MIDLAND

## LTL FREIGHT ACCEPTANCE GUIDELINES

FREIGHT TYPES	DETAILS	ACCEPTANCE	CONDITIONS
Temperature Protection	Frozen: 0F or less Fresh: 32F - 36F Heat: 40F - 55F	Yes	Ranges outside will not be accepted. Specific temperatures will not be accepted. Preference is: Frozen, Fresh, or Heat.
Heavy Objects	Individual products over 4000 lbs	Yes	Must be nose loaded, subject to pickup delay, subject to 10M charge. Heavy objects come with understanding that Midland will not touch at origin or delivery. There is no liability of damage.
Uncrated, Non-skidded Product — Not Easily Transferred	Pipe, steel tube, uncrated product, etc.	Yes	Must be nose loaded, subject to cube guidelines. Subject to pickup delay, shipper's risk of damage on bill of lading.
Residential Pickups	From homes, businesses in homes included	No	
Residential Deliveries	From homes, businesses in homes included	Yes	Limited to door delivery, terminal to schedule delivery.
Special Deliveries	Malls, stores, office deliveries	Yes	No unpacking or dismantling of product.
Insufficient Packaging	Product that is uncrated, improperly protected, poorly packaged.	Yes	Shipper's risk of damage on bill of lading. Subject to cube guidelines.
Specified Delivery Times — Not Appointment Freight	Requirement to have product at consignees' location at a pre-determined delivery time	No	Only ranges of time will be accepted. Contact Customer Service to determine ability to accommodate request.
Tradeshow	Product destined to/from a trade show	Yes	Provided customer has a valid billing account with Midland Transport. Subject to Atlantic Canada locations only
Dangerous Goods — Class 6&9	Poisons, toxic product and miscellaneous	Yes	Drivers to call dispatch before pickup. Subject to pickup and delivery delay. Not to be transported with food product.

### PRODUCTS THAT MIDLAND WILL NOT ACCEPT

- Frozen: Ice cream, pastries, dough, ice and dry ice
- Live nursery stock/Trees (bulbs accepted if falls in temp range)
- Personal goods
- Dangerous goods (Class 7 radioactive, Class 1 Explosives)
- Antiques, art, bonds, currency, stocks, jewelry, precious metals
- Fresh produce, fish meal
- Furniture to private residence, used personal tools
- Glass, porcelain, plates, figurines
- Guns, weapons, firearms, ammunition
- Livestock
- Liquor, spirits
- Tobacco